



# DELTA Rules

Via Respini 7 CH-6600 Locarno  
Tel: +41 (0)91 751 60 81 - Fax: +41 (0)91 751 22 43  
www.campingdelta.com - info@campingdelta.com

## RESERVATION

Reservations for the high season (see price list): places must be placed in good time. Reservations are accepted from mid January for the following year.

## SHORT- NOTICE BOOKING

Short-notice bookings are accepted upon one month before arrival only if complete of fax number and with indication of the credit card details on which the booking fee will be charged: Visa or Mastercard number, Expiry date, Security Code and name of card owner. Without these details we can not accept any booking.

## PLOTS

Booking fee: CHF 100.00. If the contract's terms are respected CHF 50.00 will be deducted from the bill. Should the customer fail to fulfil his obligations under the agreement, Camping Delta will retain this sum as a penalty for non-fulfillment (earnest money). The right to claim further damages is reserved.

## CARAVANS

A deposit of 50% of the hire charge and a booking fee of CHF 50.00 per caravan is payable upon signing an agreement to hire a caravan. Should the customer fail to fulfil his obligations under the agreement, Camping Delta will retain the total amount as a penalty for non-fulfillment (earnest money). The right to claim further damages is reserved.

## CANCELLATION INSURANCE

For any cancellations (reservations or early departures) there is no refund for booking fees, visitor's taxes, electrical taxes, rental costs or flat rates. It is advisable to draw up a cancellation policy at your insurance.

## ARRIVAL AND DEPARTURE

All guests must register at the reception upon arrival, present their identification papers, and complete a registration form.

Tent pitches: Check-in: from 13.00 h; Check-out: by 12.00 h.

Caravan hirers: Check-in: from 16.00 h; Check-out: by 10.00 h.

No arrivals or departures are possible between 22.00 h and 7.00 h.

Late departures will incur a charge of one additional night.

Reception: opening times vary according to season and are displayed at the reception.

If the reception is closed upon arrival, caravans, campers or tents may be temporarily parked on free plots. Upon registration at the reception you will be advised about the rental plot for the rest of your stay.

Campers arriving after 18.00 h who intend to pitch a tent are kindly requested to notify us by telephone beforehand, otherwise the reserved plot may be rented out to other guests.

## PAYMENT

**The reserved time is to be paid on arrival. The costs of renting non-reserved plots during the season or high season are to be paid upon arrival. All costs of non-reserved caravans are to be paid upon arrival. No claims for financial compensation can be accepted in the event of early departure or cancellation.**

**For overstay (from 6 nights/days): guests may pay overnights and plot fees without delay or request from the reception.**

## REIMBURSE- MENTS

**For any cancellation, reservations or in the event of early departure it is generally not possible to reimburse reservation fees, rental costs, visitors' taxes or flat rates for electricity.**

## ALLOCATION OF PLOT

Plots are allocated by the management of Camping-Delta. Guests' requests will be accommodated as far as possible.

## OCCUPATION

One tent, one caravan or one motor-home, is permitted per plot. For children under 14 a small igloo tent of moderate dimensions (max. height 1.40 m) is also permitted. Maximum 5 persons (including children and babies) and one motor vehicle are permitted per plot. Additional vehicles must be left in a separate parking lot (with fee) indicated by the reception, or outside the campsite.

<b>OCCUPATION</b>	According to police regulations, additional persons/overnight stays and changes of individual occupants must be reported to the reception without delay.
<b>UNOCCUPIED TENTS AND CARAVANS</b>	In accordance with the Ticino camping laws (Art. 10), tents, caravans and motor-homes may not remain unoccupied on the plot for longer than three respectively five nights. They must be moved to a separate parking lot, against payment of a fee.
<b>LONG-TERM / SPECIAL RENTALS</b>	2-, 3-, 4-, 6- or 8-month contracts only become valid upon payment of a deposit (see contract). The monthly installments must be paid in advance, on the first of each month. Only the persons mentioned in the contract can be accepted as long-term or special-arrangement tenants. If a tenant invites other guests to stay, the reception must be notified and the overnight stay(s) paid for, plus all taxes. Changes to or on the plot are allowed only after written confirmation by the Management.
<b>CREDIT CARDS</b>	It is not possible to pay for long-term or special rentals by credit card.
<b>CHILDREN</b>	For families, no charge is made for each third child under the age of 14.
<b>PENSIONERS / DISABLED</b>	Pensioners and disabled (with reference card) get a special price (see price list)
<b>MOTORCYCLES</b>	Certain plots (Nos. 162-198) are reserved for motorcycles. At all other places only loading and unloading is permitted. The parking area is marked «M» on the plan of the campsite. Keys can be obtained from the reception against a deposit of CHF 20.00.
<b>YOUNG PERSONS</b>	<b>Adolescents under the age of 18 are only allowed access to the campsite if they are accompanied by their parents or legal guardians.</b>
<b>SCHOOLS / GROUPS</b>	School classes and groups are only admitted subject to prior reservation on plots (but not in rented caravans) and must be accompanied by a teacher or supervisor. The teacher or supervisor is liable for the young people under his/her charge, as well as for any damage caused by them. He/she must sign the relevant form upon reservation. No school groups will be accepted for the months of July and August.
<b>PETS</b>	Pets are not permitted at Camping Delta.
<b>LIGHTS-OUT</b>	<b>Between 22.00 h and 7.00 h absolute silence is to be observed. Any activity that results in noise (also in front of the laundry), such as music, loud conversations, driving a car etc., is forbidden during this period. The night watchman is authorized to eject anyone who abuses this rule.</b>
<b>ALCOHL ABUSE</b>	Any damage to property, physical injury, disturbance of the night time peace due to abuse of alcohol will be charged and prosecuted.
<b>VISITORS</b>	Friends who visit during the day must register at the reception and pay a day rate of CHF 5.00. Visits are not permitted during the lights-out period. Visitors must leave their cars outside the campsite.
<b>CONSIDERATION</b>	All guests must behave in such a way that no other campsite user is disturbed or inconvenienced. Activities that cause an excessive amount of noise or other offensive emissions (smells, smoke, etc.) or that pose a threat to persons or facilities are strictly prohibited.
<b>PENALTIES</b>	<b>Infringement of the campsite rules or the instructions of the management will entitle the management or the night watchman to exclude guests from the site immediately. Should you be excluded, you forfeit all rights to claim a refund of fees paid. The camp administration's rights of indemnity remain reserved.</b>
<b>JURISDICTION</b>	<b>The place of jurisdiction is Locarno. Swiss law shall apply. The enclosed rules constitute an integral part of the contract.</b>