



Rules

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Dear Guests,

If you contribute actively to the protection of the environment and our campsite, and respect the interests of your fellow guests, you will enjoy your stay at CAMPING DELTA.

The management and team of CAMPING DELTA thank you sincerely for your active help in caring for our "little paradise" and we wish you an enjoyable stay at CAMPING DELTA.

1. ALCOHOL ABUSE

Any damage to property, physical injury, disturbance of the night time peace due to abuse of alcohol will be charged and prosecuted.

2. ALLOCATION OF PLOT

Plots are allocated by the management of Camping-Delta. Guests' requests will be accommodated as far as possible.

3. ARRIVAL AND DEPARTURE

All guests must register at the reception upon arrival, present their identification papers, and complete a registration form. Tent pitches: Check-in: from 13.00 h; Check-out: by 12.00 h (midday) Caravan hirers: Check-in: from 16.00 h; Check-out: by 10.00 h. No arrivals or departures are possible between 22.00 h and 7.00 h. Late departures will incur a charge of one additional night. Reception: opening times vary according to season and are displayed at the reception. If the reception is closed upon arrival, caravans, campers or tents may be temporarily parked on free plots. Upon registration at the reception you will be advised about the rental plot for the rest of your stay. Campers arriving after 18.00 h who intend to pitch a tent (or caravan) are kindly requested to notify us by telephone beforehand. If the hirer does not arrive at the beginning of the hire period without any information, the pitch or the caravan will be re-hired the following day.

4. BALL GAMES

Ball games (Football, Volleyball, Badminton and Table-tennis) are only allowed on the playing fields (marked "J" on the plan).

5. BEACH

The beaches in front of Camping Delta are public, but these rules must be observed. Access to the lake is at your own risk and responsibility. Football is not allowed on the beach.

6. BOOKING

6.1 GENERAL INFORMATION

Reservations for the high season must be placed in good time. Reservations for the following season are accepted from February of the current season. The confirmation is given by mail and the contract will be sent from September.

6.2 BOOKING / SHORTNOTICE

Short-notice bookings (one month before arrival) are accepted upon one month before arrival only if complete of e-mail address, fax number and with indication of the credit card details on which the booking fee will be charged: Visa or Mastercard number, Expiry date, Security Code and name of card owner. Without these details we can not accept any booking.

6.3 BOOKING / PLOTS

Booking fee: CHF 100.00, if the contract's terms are respected CHF 50.00 will be deducted from the bill. Should the customer fail to fulfill his obligations under the agreement (cancellations, no arrivals, infringement of the contract or the campsite rules, or similar), Camping Delta will retain this sum as a penalty for non-fulfillment (earnest money). The entire hire rent for the whole reserved period has to be paid also in case of later arrival or earlier departure. The right to claim further damages is reserved.

6.4 BOOKING / CARAVANS

Booking fee: CHF 50.00 and a deposit of 50% of the hire charge per caravan is payable upon signing an agreement to hire a caravan. Should the customer fail to fulfill his obligations under the agreement (cancellations, no arrivals) Camping Delta will retain the already paid amount and the taxes as a penalty for non-fulfillment (earnest money). In case of infringement of the hire agreement and/or the Camping Delta rules or similar, the hire rent, the already paid amounts, the rates, and reservations fee will be retained from Camping Delta as a penalty for non-fulfillment (earnest money). The entire hire rent for the whole reserved period has to be paid also in case of later arrival or earlier departure. The right to claim further damages is reserved.

7. BICYCLES

Bicycles for adults (also with child seat) can be hired at the reception. Cyclists are requested to ride carefully, at walking pace and only on the roads. It is prohibited to ride after dark without lights.

8. CANCELLATION INSURANCE

For any cancellations (reservations or early departures) there is no refund for booking fees, visitor's taxes, hire rent, electrical taxes, rental costs or flat rates. It is advisable to draw up a cancellation policy at your insurance.

9. CARAVANS TO RENT

All caravans are hired out in an impeccable, clean and fully functioning condition. Any damage caused to the caravan, its contents or accessories must be reported to the reception immediately. Any material found to be missing or damaged after departure will be invoiced.

10. CAR WASHING

Car-washing is prohibited throughout the campsite.

11. CCTV

Reception and recreation room are under video surveillance in order to avoid or prosecute any infringements against the legal and contractual regulation (incl. the camping rules). The hirer declares hereby the consent to surveillance for himself and all further occupants and confirm at the same time to be legitimated to stand for the declaration in the name of same occupants.

12. CHILDREN

For families, no charge is made up to the third child under the age of 14. Children under six years old may not be left alone in the campsite. They may only use the sanitary facilities when accompanied by an adult, with exception of the children's sanitary facilities. Adolescents under the age of 18 are only allowed access to the campsite if they are accompanied by their parents or legal guardians. Written permissions from parents or legal guardians will not be accepted. In case of improper reservation for adolescents under the age of 18 or by the parents, legal guardians or by the adolescents themselves, the reservation fee will be retained and in case of signed agreement, the entire hire rent will have to be paid and already paid amounts (incl. electricity fees and taxes) will be retained as penalty (earnest money). Furthermore their access to Camping Delta will be denied.

13. CHILDREN'S PLAYGROUNDS

The playgrounds are reserved for children up to age 12.

14. DAY VISITORS

Day visitors must register at the reception and pay a day rate of CHF 5.00 and must leave their cars outside the campsite. Visits are not permitted during the lights-out period (22.00-7.00).

15. DECKCHAIRS

Deckchairs can be hired at the reception.

16. DUCKS

Ducks mate in the springtime and many of them have built nests and laid eggs inside the campsite. We kindly request our guests not to touch the eggs.

17. DUTY TO REPORT

Accidents, damage and abnormal occurrences must be reported to the management without delay.

18. ELECTRICITY

All plots have an electric socket (10 amperes, Swiss type). Adapters for European or German plugs are available at the reception against a deposit of CHF 30.00. Every plot or caravan has a power capacity of 2.2 kilowatts for the simultaneous use of electrical appliances. A detailed list of the power consumption figures of the various appliances is also available at the reception.

19. FIRE

Open fires are not allowed. You may grill with a suitable grill, but you must not cause annoyance to your neighbors with smoke. The use of grills and fireplaces is allowed from 10 am to 9 pm. For safety reasons fires should never be left unattended and at 10 pm all fires and live charcoals must be completely extinguished.

20. FISHING

Fishing is prohibited on the entire camp side.

21. FITNESS

The fitness room is open to all guests (from 18 years of age) free of charge. The key can be obtained from the reception against a deposit of CHF 10.00.

22. FOUNTAIN

Please keep the fountain clean. This is not the place to throw away leftovers! If you need to wash clothes, please use the washing machine. You can wash up in the kitchen sink. All fountains of Campsite Delta have drinking water.

23. GAMES ROOM

The games and TV room (see plan „B“) is open from 09.00 h until 22.00 h.

24. GAS CONTROL

For all long term and special rental guests it is compulsory to have the gas installation controlled every five years. If the gas control date is outdated the management has the duty to enforce that control, to be carried out by a third party, at the guest's expense.

25. GAZEBOS

During the winter gazebos have to be dismantled and set a side of the caravan.

26. HARBOUR/ BOATS/TRAILERS

Please ask at the reception if you need a mooring for your boat. All boats must have the harbour sticker clearly visible. Illegally moored boats will be towed away. All boats (except for rowing boats/sailing boats up to 2.50 m long, canoes and kayaks) must be registered, according to police regulations. Small rubber dinghies without engine, catamarans or similar must be moored between the port and the „Amphitheatre“. On no account may they be left on the steps of the „Amphitheatre“. It is prohibited to park boats and trailers on the plot or car-park. Trailers can be left in storage (CHF 5.-/day) and must be announced at the reception. Trailers found out of the storage will be removed at the owner's expense.

27. HOT WATER

Hot water is supplied free of charge for washing up and for showering. Please use the water carefully and in an environment-friendly manner.

28. HYGIENE AND ORDER

The entire campsite and especially the sanitary facilities must always be kept clean. It is prohibited to deposit rubbish anywhere other than at the marked rubbish collection points (dustbins and rubbish container). Please separate your rubbish. You may not leave bulky rubbish either in or outside the campsite. Bulky items must be disposed separately and are subject to a disposal charge. For information please contact the reception.

29. KAYAKS

Kayaks can be hired at the reception.

30. KITCHEN SINKS

This room is open from 08.00 h until 22.00 h (see plan "C").

31. LIGHTS-OUT

Between 22.00 h and 7.00 h absolute silence is to be observed. Any activity that results in noise (also in front of the laundry), such as music, loud conversations, driving etc., is forbidden during this period. The management, or other authorized persons (for ex. the watchman) are authorized to eject anyone who abuses this rules.

32. MOTORCYCLES

Certain plots (Nos. 162-198) are reserved for motorcycles. At all other places only loading and unloading is permitted. The parking area is marked «M» on the plan of the campsite. Keys can be obtained from the reception against a deposit of CHF 20.00.

33. MOTOR VEHICLES

These may only be used for arrival, departure or excursions. Please attach the camping sticker to the vehicle so that it is clearly visible. Maximum speed: 5 km/h (walking pace). After lights-out (22.00 h - 7.00 h) you may not drive in the campsite. Guests who return after 22.00 h must leave their vehicle outside the campsite.

34. MUSIC / TV

Music should be played at room-volume, or perhaps we should say tent-volume! The neighbor doesn't want to listen at it.

35. MUTUAL RESPECT

All guests must behave in such a way that no other campsite user is disturbed or inconvenienced. Activities that cause an excessive amount of noise or other offensive emissions (smells, smoke, etc.) or pose a threat to persons or facilities are strictly prohibited.

36. OCCUPATION

One tent or one caravan or one motor-home, is permitted per plot. For children under 14 a small igloo tent of moderate dimensions (max. height 1.40 m) is also permitted. Maximum 5 persons (including children and babies) and one motor vehicle are permitted per plot. Additional vehicles must be left in a separate parking lot (with fee) indicated by the reception, or outside the campsite. Additional persons/overnight stays and changes of individual occupants must be reported to the reception without delay.

37. PAYMENT

The reserved period has to be paid in advance. The costs of renting non-reserved plots and/or caravans during the season or high season have to be paid upon arrival. During the high season no claims for financial compensation can be accepted in the event of early departure. During low and mid season overnight stay must be paid at the latest after 6 days, or the evening before departure.

38. PENALTIES

Infringement of the campsite rules or the instructions of the management will entitle the management or the night watchman to exclude guests from the site immediately. Should you be excluded, you forfeit all rights to claim a refund of fees paid and the entire hire rent for the whole reserved period has to be paid.

39. PENSIONERS / DISABLED

Pensioners and disabled (with reference card) get a special price (see price list).

40. PETS

Pets are not permitted at Camping Delta.

41. QUESTIONNAIRE

We would be pleased if you would complete our questionnaire. In this way you contribute actively to the improvement of our services and the fulfillment of your expectations.

42. ROLLER / ROLLER BLADES / SKATEBOARDS

Roller, skaters and bladers are requested to ride carefully, only on the roads and as "gently" as possible. It is prohibited to ride after dark.

43. RULES APPLICATION

These rules have to be obeyed without restraint from all guests and persons entering the Camping Delta. The management reserve the right to modify or change these rules at any time without notice.

44. SANITARY FACILITIES	There is a separate WC for handicapped persons. The Euro key can be obtained from the reception against a deposit of CHF 100.00. Children under the age of six may only use the sanitary facilities when accompanied by an adult with exception of the children's sanitary facilities. Washing-up or the washing of clothes is not permitted in these rooms.
45. SECURITY	During the high season all guests receive an identification bracelet, which has to be worn during the stay. The Camping Delta staff has the right to eject persons who do not carry the identification bracelet.
46. SCHOOLS / GROUPS	School classes are excluded and no groups will be accepted for the months of July and August.
47. STRUCTURAL CHANGES	Structural changes are allowed only after written authorization from the management of Camping Delta.
48. SURROUNDINGS	Please protect our grass, trees, bushes and flowers. Help us to keep clean the WCs, beach, children's playgrounds, etc. and prevent their damage.
49. TELEVISION	For rented caravans a remote control for television with SAT card is available from the reception against a deposit of CHF 50.00. Sound level at room-volume, or perhaps we should say tent-volume! The neighbor doesn't want to listen at it.
50. TV ROOM	The games and TV room (see plan „B“) is open from 09.00 h until 22.00 h.
51. WASHING	For clothes, please use our washing machine and tumbler (marked "E" on the plan). Open from 07.00 h until 22.00 h. During the high season, washing times must be reserved on the users' list (2 hours per person a day).
52. WASTE WATER	The emptying of wastewater onto the ground, into the grating of the water outlet or into the fountain is prohibited. The wastewater has to be emptied at the proper place (marked "W" on the plan). To empty portable toilets please use the specially installed red chemical toilet (marked "G" on the plan).
53. WIRELESS	Wireless Lan can be reserved and paid at the reception.
54. WISHES	We are pleased to receive your requests and suggestions, as well as justified complaints, in writing. Please put them in the green letterbox at the reception, complete with your name, address and plot number.
55. JURISDICTION	The place of jurisdiction is Locarno. Swiss law shall apply (without observance of foreign law).

25.10.2010

CAMPING DELTA / Daniela Marcacci