



Info-ABC

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Dear Guests,

If you contribute actively to the protection of the environment and our campsite, and respect the interests of your fellow guests, you will enjoy your stay at CAMPING DELTA.

The management and team of CAMPING DELTA thank you sincerely for your active help in caring for our «little paradise» and we wish you an enjoyable stay at CAMPING DELTA.

BALL GAMES

Ball games (Football, Volleyball, Badminton and Table-tennis) are only allowed on the playing fields (marked «J» on the plan).

BEACH

The beaches in front of Camping Delta are public. Access to the lake is at your own risk. As stated in the Rules and Regulations of Camping Delta it remains the duty to provide information in case of emergency and the obligation to denounce cases of violation of order, cleanliness, hygiene and respect of users of the beach.

BICYCLES

Bicycles for adults (also with child seat) can be hired at the reception. Cyclists are requested to ride carefully, at walking pace and only on the roads. It is prohibited to ride without lights after dark.

CARAVAN

All caravans are hired out in an impeccable, clean and fully functioning condition. Any damage caused to the caravan, its contents or accessories must be reported to the reception immediately. Any material found to be missing or damaged or if extra cleaning is needed after your departure will be invoiced to you.

CAR WASHING

Car-washing is prohibited throughout the campsite.

CHILDREN

Children under six years old may not be left alone in the campsite. They may only use the sanitary facilities when accompanied by an adult, with exception of the children's sanitary facilities. Parents are fully responsible for their children.

CHILDREN'S PLAYGROUNDS

The playgrounds are reserved for children up to age 12.
Ball games: see above.

DAMAGE / LIABILITY

Camping guests and visitors are liable for all damage caused through deliberate action or negligence. Neither the management nor the owners of Camping Delta will be held liable for thefts, losses or damage suffered by the users of the campsite or by persons or vehicles visiting the campsite.

DECKCHAIRS

Deckchairs can be hired at the reception.

DUCKS

Ducks mate in the springtime and many of them have built nests and laid eggs inside the campsite. We kindly request parents to tell their children not to touch the eggs. Thank you for your understanding.

DUTY TO REPORT

Accidents, damage and abnormal occurrences must be reported to the management without delay.

ELECTRICITY

All plots have an electric socket (10 amperes, Swiss type). Adapters for European or German plugs are available at the reception against a deposit of CHF 30.00. Every plot or caravan has a power capacity of 2.2 kilowatts for the simultaneous use of electrical appliances. A detailed list of the power consumption figures of the various appliances is also available at the reception. Please help us contribute to protect the environment by saving electricity and avoiding unnecessary waste.

EXCEPTIONS

We cannot grant any exceptions.

FIRE

Open fires are not allowed. You may grill with a suitable grill, but you must not cause annoyance to your neighbors with smoke.

FITNESS

The fitness room is open to all guests (from 18 years of age) free of charge. The key can be obtained from the reception against a deposit of CHF 10.00.

FOUNTAINS	Please keep fountains clean. This is not the place to throw away leftovers! If you need to wash clothes, please use the washing machine. You can wash up in the kitchen sink. All fountains of Campsite Delta have drinking water.
GAME ROOM	The games room (see plan «B») is open from 09.00 h until 22.00 h.
HARBOUR	Please ask at the reception if you need a mooring for your boat. All boats must have the harbour sticker clearly visible. Illegally moored boats will be towed away. All boats (except for rowingboats/sailing boats up to 2.50 m long, canoes and kayaks) must be registered according to police regulations! Small rubber dinghies must be moored between the port and the «Amphitheatre». On no account may they be left on the steps of the «Amphitheatre».
HOT WATER	Hot water is supplied free of charge for washing up and for showering. Please use the water carefully and in an environment-friendly manner.
HYGIENE AND ORDER	The entire campsite and especially the sanitary facilities must always be kept clean. It is prohibited to deposit rubbish anywhere other than at the marked rubbish collection points (dustbins and rubbish container). Please separate your rubbish. You may not leave bulky rubbish either in the campsite or outside. Bulky items must be disposed separately and are subject to a disposal charge. For information please contact the reception.
KAYAKS	Kayaks can be hired at the reception.
KITCHEN SINKS	This room is open from 08.00 h until 22.00 h (see plan «C»).
MOTOR VEHICLES	These may only be used for arrival, departure or excursions. Please attach the camping sticker to your vehicle so that it is clearly visible. Maximum speed: 5 km/h (walking pace). After lights-out you may not drive in the campsite. Guests who return after 22.00 h must leave their vehicle outside the campsite.
MUSIC	Music should be played at room-volume, or perhaps we should say tent-volume! The same applies to televisions.
QUESTIONNAIRE	We would be pleased if you would complete our questionnaire. In this way you contribute actively to the improvement of our services and the fulfillment of your expectations.
ROLLER / ROLLER BLADES / SKATEBOARDS	Roller, Skaters and Bladers are requested to ride carefully, only on the roads and as «gently» as possible. It is prohibited to ride after dark.
SANITARY FACILITIES	There is a separate WC for handicapped persons. The Euro key can be obtained from the reception against a deposit of CHF 30.00. Children under the age of six may only use the sanitary facilities when accompanied by an adult with exception of the children's sanitary facilities. Washing-up or the washing of clothes is not permitted in these rooms.
SURROUNDINGS	Please protect our grass, trees, bushes and flowers. Help us to keep clean the WCs, beach, children's playgrounds, etc. We kindly request all our guests to use the equipment for the intended purpose only. Consideration in this respect helps prevent damage.
TELEVISION	For rented caravans with a television a remote control with SAT card is available from the reception against a deposit of CHF 50.00.
WASHING	If you wish to wash clothes, please use our washing machine and tumbler (marked «E» on the plan). Open from 07.00 h until 22.00 h. During the high season, washing times must be reserved on the users' list.
WASTE WATER	The emptying of wastewater onto the ground, into the grating of the water outlet or into the fountain is prohibited. Empty your wastewater at the proper place (marked «W» on the plan). To empty your portable toilet please use the specially installed chemical toilet (marked «G» on the plan).
WIRELESS	For everyone who needs an Internet connection during the vacation Wireless Lan is available over the whole area of Camping Delta, CHF 6.- / day. For information or payment please contact the reception.
WISHES	We are pleased to receive your requests and suggestions, as well as justified complaints, in writing. Please put them in the green letterbox at the reception, complete with your name, address and plot number.